



Aquarium Services Agreement

Client Information

Owner Name: _____
Email: _____
Phone Number: _____
Service Address: _____

1. Services Provided

Poseidon's Tanktastic LLC agrees to provide the following services:

(a) Tank Setup & Equipment Purchases

Poseidon's Tanktastic LLC will establish a healthy aquarium environment and may supply livestock, plants, aquarium equipment, and related materials at cost plus a 30% markup unless otherwise agreed in writing. Custom orders and livestock purchases are non-refundable once ordered unless covered by the supplier's warranty.

(b) Routine Maintenance & Care

Regular visits to maintain aquarium health and water quality, including water changes, water testing, fish health checks, filter maintenance, light cleaning, and, upon request, a visit summary by email or text. Routine Maintenance does not include major aquascaping, emergency disease treatment, equipment replacement/installation, substrate or deep cleaning, excessive algae remediation, moving surrounding items, and livestock removal/transport. Additional services may be billed separately.

(c) Vacation Fish Feeding Service

Vacation Fish Feeding includes scheduled feeding visits beginning at \$20 per tank per visit, \$5 for each additional tank, and an optional \$10 maintenance add-on. Services requested outside normal business hours incur a \$10 after-hours fee. A minimum of 48 hours' notice is required. Water changes and deep cleaning are excluded.

(d) Tank Relocation & Moving Services

Tank relocation services are separate from Routine Maintenance and priced as follows:

Up to 75 gallons: \$175	76-125 gallons: \$250	126-180 gallons: \$325	180+ gallons: Starting at \$400
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Additional Charges (if applicable)

Stairs	+\$75
Tight spaces	+\$50
Tank not fully drained before service	+\$75
Disassembly/reassembly of equipment	+\$50
Extra distance (yard, multiple rooms, etc.)	+\$50
Final pricing may vary based on tank condition, accessibility, and service requirements.	

(e) Emergency Service

Emergency Service: \$50 minimum charge, which includes the first hour of service. Additional labor is billed at \$50 per hour thereafter. Client authorizes emergency corrective actions and necessary supplies up to \$100 without prior approval to prevent livestock loss or equipment-related damage. Charges above this amount require approval unless immediate action is necessary.

(f) Consultation

Phone/email consultation is included at no additional cost during an active 6-month service contract.

(g) Aquarium Access

The Client agrees to provide safe and unobstructed access to the aquarium at the scheduled appointment time. If access cannot be provided due to locked premises, aggressive pets, unsafe conditions, or blocked work areas, the appointment may be treated as a late cancellation and applicable fees may apply.

2. Pricing & Payment Terms

(a) Standard Rates

Routine maintenance includes a minimum visit charge of \$75 for aquariums up to 40 gallons.

Aquariums larger than 40 gallons are billed at \$1.50 per gallon (minimum \$75 still applies).

Service	Rate
Minimum Service Charge	\$75 per visit
Supply Fee	Included in minimum charge; otherwise \$15
Extra Tank	+\$10
Deep Clean	+\$25
Same-Day Scheduling	+\$20
Holiday Service	+\$25

(b) Service Area & Travel Fees

Client acknowledges that travel fees are determined by service zone based on one-way travel time from Poseidon's Tanktastic LLC's primary service area.

Service Zone	One-way Travel Time	Travel Fee	Description
1	0-20 minutes	\$15	Primary service area
2	21-40 minutes	\$25	Extended local service area
3	41-60 minutes	\$40	Greater Tucson service area
Travel fees will be disclosed to and approved by the Client before service is performed.			

(c) Service Frequency & Scheduling

Services may be **recurring** or **as-needed** and are subject to availability and scheduling discretion of Poseidon's Tanktastic LLC. Frequency reflects maintenance needs only and does not guarantee specific dates/times. Missed, rescheduled, or skipped visits do not affect pricing or contract term.

(d) Service Period

The service period of this Agreement shall be for a term of **six (6) months**, beginning on _____ and ending on _____. This Agreement may be renewed upon mutual agreement. Pricing is fixed for the duration of the six-month term and subject to adjustment upon renewal. If not renewed, services will conclude at the end of the six-month term.

(e) Payment Schedule

Payment is due upon completion of each scheduled visit unless otherwise agreed to in writing. Accepted payment methods include cash, check, Zelle, credit/debit card, and other approved electronic payment methods. Replacement or delivery items will be charged at cost plus a 30% markup.

(f) Client Service Pricing

The estimated total fee for the recurring services selected under this Agreement is \$ _____ per scheduled visit, plus any applicable travel fees, approved additional services, or taxes.

(g) Late Payments

A \$15 late fee may apply for overdue payments beyond 24 hours.

(h) Cancellation & Rescheduling Policy

Cancellations or rescheduling require at least 24 hours' notice. Requests made with less than 24 hours' notice are subject to a fee equal to 50% of the service total (minimum \$40). Same-day cancellations or cancellations upon arrival will be charged the full service fee. If Poseidon's Tanktastic LLC cancels within 24 hours (excluding emergencies or weather), the Client may reschedule or receive a \$10 courtesy discount.

3. Liability & Damages

Poseidon's Tanktastic LLC shall exercise reasonable care but is not liable for any loss or damage arising from leaks, equipment failure, aquarium malfunction, loss of aquatic life due to pre-existing or biological conditions, third-party actions, or customer interference. Liability is limited to amounts paid for the applicable service. For aquarium relocation, Poseidon's Tanktastic LLC is not responsible for damage resulting from pre-existing structural issues (including compromised seals, weakened glass, or prior tank instability), and the Client is responsible for providing a safe, unobstructed access path.

4. Warranties

- (a) Service-related issues must be reported within 72 hours. Covered issues may receive corrective service at no additional labor charge.
- (b) Repairs are warrantied for 30 days from completion.
- (c) No guarantee is made on the health or survival of fish, plants, or invertebrates.
- (d) Warranty is void

5. Agreement Termination

Either party may terminate this Agreement with 14 days' written notice. All outstanding balances must be paid before termination.

6. General Terms

- (a) This Agreement is governed by the laws of the State of Arizona.
- (b) Email communication is considered official correspondence.
- (c) No modifications are valid unless agreed to in writing by both parties.
- (d) Poseidon's Tanktastic LLC may photograph the aquarium before, during, or after service for documentation, quality assurance, warranty records, training, or marketing purposes. No photographs identifying the Client, the interior of the residence beyond the aquarium, or the property address will be published without the Client's written consent.

Acknowledgment & Agreement

By signing below, both parties acknowledge and agree to the terms outlined in this Agreement.

Poseidon's Tanktastic LLC

Aquarium Owner

Authorized Signature & Date

Authorized Signature & Date

Print Name & Date

Print Name & Date