



# Aquarium Services Agreement

## Client Information

Owner Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Service Address: \_\_\_\_\_

## 1. Services Provided

Poseidon's Tanktastic LLC agrees to provide the following services:

### (a) Tank Setup

One-time setup to establish a healthy aquarium environment. The Service Provider will supply necessary equipment and materials, which the Client agrees to purchase at cost plus a 20% markup.

### (b) Routine Maintenance & Care

Regular visits to maintain water quality and overall aquarium health, including:

- Water changes
- Fish health checks and treatment if necessary
- Filter maintenance (if required)
- Light cleaning
- Email or text message a report summarizing each visit if requested

### (c) Vacation Fish Feeding Service

- Base Fee: \$20 per tank per visit
- Extra Tank Care: \$5 per additional tank
- Tank Maintenance Add-On: \$10 per tank (i.e. water top-offs, filter checks, and light cleaning)
- After-Hours Fee: Additional \$10 per visit (services requested outside regular hours)
- Scheduling: Requires at least 48 hours' notice before the first feeding date
- Exclusions: Does not include full water changes or deep cleaning

**(d) Emergency Service**

Available outside scheduled visits for urgent issues.

- Fee: \$20 per hour

**Additional charges:**

- \$1.25 per gallon of tank water serviced
- Supply fee: \$15 per visit
- Flat Travel Fee: \$10 per visit (applies to all location from business base)

**(e) Consultation**

Free expert advice via phone or email for aquarium-related questions.

**2. Pricing & Payment Terms**

**(a) Standard Rates**

- Routine Maintenance: \$1.50 per gallon of tank water for every tank
- Supply Fee: \$15 per tank
- Flat Travel Fee: \$10 per visit (applies to all location from business base)
- Extra Tank Fee: \$10 per tank
- Deep Clean Fee: Standard service plus \$25 per tank. Applies to neglected or unscheduled tanks with severe buildup or equipment issues.

**(b) Service Frequency**

The Client agrees to the following aquarium maintenance schedule:

- Weekly**
- Bi-Weekly** (Every two weeks)
- Monthly**
- One-Time Service**
- As needed** (Client will request service when necessary, subject to availability)

(c) The service period of this Agreement is from \_\_\_\_\_ until \_\_\_\_\_.

The agreed-upon frequency will determine the total number of service visits and the pricing schedule. Any changes to this schedule must be requested at least **24 hours in advance** and are subject to availability.

**(d) Payment Schedule**

Payment is due at the time of service. Additional services or repairs must be approved in advance and paid upon completion. Replacement or delivery items will be charged at cost plus a 20% markup.

(e) The total fee for the aquarium services indicated above is \_\_\_\_\_ plus \$15 each visit to cover supplies plus travel fee of \$10 each visit. The payments shall be made as follows:

(f) Due and payable at each aquarium service visit (taxes included): \_\_\_\_\_.

**(g) Late Payments**

A \$15 late fee may apply for overdue payments beyond 24 hours.

**(h) Cancellation & Rescheduling Policy**

- Cancellations/reschedules require **24 hours’ notice**.
- < 24 hrs: 50% of service fee (min. \$40).
- Same-day or at arrival: full service fee.
- **Provider Cancellations:** If Poseidon’s Tanktastic must cancel within 24 hrs (excluding emergencies/weather), client receives reschedule option or **\$10 courtesy discount**.

**3. Liability & Damages**

Poseidon’s Tanktastic LLC will exercise reasonable care when servicing aquariums but is not liable for:

- Damage due to water leaks, spills, or aquarium malfunctions
- Loss of fish or aquatic life due to uncontrollable biological factors
- Damage caused by third parties or Owner interference

Liability is limited to the total amount paid under this Agreement.

**4. Warranties**

- (a) Work performed is covered under a 72-hour service warranty.
- (b) Repairs are warrantied for 30 days from completion.
- (c) No guarantees are made on the health or survival of fish, plants, or invertebrates.

**5. Agreement Termination**

Either party may terminate this Agreement with 48 hours' written notice. All outstanding balances must be paid before termination.

**6. General Terms**

- (a) This Agreement is governed by the laws of the State of Arizona.
- (b) Email communication is considered official correspondence.
- (c) No modifications are valid unless agreed to in writing by both parties.

**Acknowledgment & Agreement**

By signing below, both parties acknowledge and agree to the terms outlined in this Agreement.

**Poseidon’s Tanktastic LLC**

**Aquarium Owner**

\_\_\_\_\_  
**Authorized Signature & Date**

\_\_\_\_\_  
**Authorized Signature & Date**

\_\_\_\_\_  
**Print Name & Date**

\_\_\_\_\_  
**Print Name & Date**