



Aquarium Services Agreement

Client Information

Owner Name: _____
Email: _____
Phone Number: _____
Service Address: _____

1. Services Provided

Poseidon's Tanktastic LLC agrees to provide the following services:

(a) Tank Setup

One-time setup to establish a healthy aquarium environment. The Service Provider will supply necessary equipment and materials, which the Client agrees to purchase at cost plus a 30% markup.

(b) Routine Maintenance & Care

Regular visits to maintain water quality and overall aquarium health, including:

- Water changes
- Water Test (i.e. pH, Nitrite, Ammonia, and Nitrate)
- Fish health checks and treatment if necessary
- Filter maintenance (if required)
- Light cleaning
- Email or text message a report summarizing each visit if requested

(c) Vacation Fish Feeding Service

- Base Fee: \$20 per tank per visit
- Extra Tank Care: \$5 per additional tank
- Tank Maintenance Add-On: \$10 per tank (i.e. water top-offs, filter checks, and light cleaning)
- After-Hours Fee: Additional \$10 per visit (services requested outside regular hours)
- Scheduling: Requires at least 48 hours' notice before the first feeding date
- Exclusions: Does not include full water changes or deep cleaning

(d) Tank Relocation & Moving Services

Tank relocation services are not included in standard maintenance and are offered separately at the following flat rates.

Up to 75 gallons: <u>\$175</u>	76-125 gallons: <u>\$250</u>	126-180 gallons: <u>\$325</u>	180+ gallons: <u>\$400+</u>
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Add-On Fees (if applicable)

- Stairs → +\$75
- Tight spaces / difficult maneuvering → +\$50
- Tank not fully drained → +\$75
- Disassembly/reassembly of equipment → +\$50
- Extra distance (yard, multiple rooms, etc.) → +\$50

Due to the inherent risks of moving aquariums, Poseidon's Tanktastic LLC is not liable for damage related to pre-existing structural issues, including leaks, compromised seals, or weakened glass. The client is responsible for ensuring a clear and safe path for relocation.

(e) Emergency Service

Available outside scheduled visits for urgent issues.

- Fee: \$20 per hour

Additional charges:

- \$1.50 per gallon of tank water serviced
- Supply fee: \$15 per visit
- Flat Travel Fee: \$10 per visit (applies to all location from business base)

(f) Consultation

Expert consultation via phone or email is provided at no additional cost only during an active 6-month service contract period.

2. Pricing & Payment Terms

(a) Standard Rates

- Routine Maintenance: \$1.50 per gallon of tank water for every tank
- Supply Fee: \$15 per tank
- Flat Travel Fee: \$10 per visit (applies to all location from business base)
- Extra Tank Fee: \$10 per tank
- Deep Clean Fee: Standard service plus \$25 per tank. Applies to neglected or unscheduled tanks with severe buildup or equipment issues.

(b) Service Frequency & Scheduling

The Client may request aquarium maintenance services on a **recurring or as-needed basis**. All services are provided **subject to availability** and are **scheduled at the discretion of Poseidon's Tanktastic LLC**.

Service frequency reflects the general maintenance needs of the aquarium and does not guarantee specific service dates or times. Missed, rescheduled, or client-initiated skipped services do not alter pricing or the service term.

(c) Service Period

The service period of this Agreement shall be for a term of **six (6) months**, beginning on _____ and ending on _____. This Agreement may be renewed upon mutual agreement. Pricing is fixed for the duration of the six-month term and subject to adjustment upon renewal. If not renewed, services will conclude at the end of the six-month term.

(d) Payment Schedule

Payment is due at the time of service. Additional services or repairs must be approved in advance and paid upon completion. Replacement or delivery items will be charged at cost plus a 30% markup.

(e) The total fee for the aquarium services indicated above is _____ plus \$15 each visit to cover supplies plus travel fee of \$10 each visit. The payments shall be made as follows:

(f) Due and payable at each aquarium service visit (taxes included): _____.

(g) Late Payments

A \$15 late fee may apply for overdue payments beyond 24 hours.

(h) Cancellation & Rescheduling Policy

- Cancellations/reschedules require **24 hours' notice**.
- Less than 24 hrs: 50% of service fee (min. \$40).
- Same-day or at arrival: full service fee.
- **Provider Cancellations:** If Poseidon's Tanktastic must cancel within 24 hrs (excluding emergencies/weather), client receives reschedule option or **\$10 courtesy discount**.

3. Liability & Damages

Poseidon's Tanktastic LLC will exercise reasonable care when servicing aquariums but is not liable for:

- Damage due to water leaks, spills, or aquarium malfunctions
- Loss of fish or aquatic life due to uncontrollable biological factors
- Damage caused by third parties or Owner interference

Liability is limited to the total amount paid under this Agreement.

4. Warranties

- (a) Work performed is covered under a 72-hour service warranty.
- (b) Repairs are warranted for 30 days from completion.
- (c) No guarantees are made on the health or survival of fish, plants, or invertebrates.

5. Agreement Termination

Either party may terminate this Agreement with 48 hours' written notice. All outstanding balances must be paid before termination.

6. General Terms

- (a) This Agreement is governed by the laws of the State of Arizona.
- (b) Email communication is considered official correspondence.
- (c) No modifications are valid unless agreed to in writing by both parties.

Acknowledgment & Agreement

By signing below, both parties acknowledge and agree to the terms outlined in this Agreement.

Poseidon's Tanktastic LLC

Aquarium Owner

Authorized Signature & Date

Authorized Signature & Date

Print Name & Date

Print Name & Date